

Dr John Oakley

Independent Medical Practitioner

M.B., Ch.B., D.C.H., M.R.C.P., M.R.C.P.C.H.

Patients Practice Guide

**Dr. John Oakley
52 Bishops Way
Four Oaks
Sutton Coldfield
West Midlands
B74 4XS
Tel: 0121 308 8876
Fax: 0121 308 9551**

This is a totally Independent Private Medical Practice. It is single handed, ensuring continuity of care and complete confidentiality for patients. We aim to make the care of each patient our first concern, and to provide sufficient consultation time for each patient's needs to be fully met.

The Practice provides general family medicine and also information about, and administration of, childhood and adult vaccines.

We have no affiliation with the NHS. Dr. Oakley recommends that your NHS GP is informed of your visit and treatment here. If you prefer your consultation and treatment here to remain in strict confidence, we will respect your wishes.

Dr. Oakley trained in Sheffield and qualified in 1972. His subsequent medical career was mainly in Accident and Emergency (Casualty), Paediatrics (Child Health) and General Practice. He was appointed Senior Lecturer in Paediatrics at the Children's Hospital Sheffield in 1979.

Dr. Oakley has been a wholly private Medical Practitioner since 1981. This Practice has been situated at 52 Bishops Way since 1987. Previously Dr. Oakley worked from home and at the Edgbaston Nuffield Hospital, Birmingham.

Summary of Dr Oakley's Qualifications:

M.B.,Ch.B, (Sheffield) 1972

DCH (Glasgow) 1974

MRCP (UK) 1974 (Paediatric version)

MRCPC 2008 (Member of Royal College of Paediatrics and Child Health)

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☎ 0121 308 9550 FAX 0121 308 9551

🌐 <http://www.drjohnoakley.co.uk> ✉ surgery@drjohnoakley.co.uk

IMPORTANT NOTICE

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This is a Private Consulting Practice. The Practice is not designed to replace your NHS GP. It is a medical service that is additional and complementary to the NHS. It provides you with the opportunity to obtain a second opinion, facilitate specialist referral, or access ethical Professional medical care and treatment that is not readily available, or is subject to lengthy delays via the NHS.

We do not charge a fee for Registration, or for annual retention with the Practice.

We regret that we cannot offer 24 hour emergency cover, since patients frequently attend from long distances (often from outside the West Midlands). Payment of fees is requested at the end of each appointment on an item of service basis. You will be aware of the fee payable before a Consultation and/or treatment commences. We accept payment by credit/debit cards, cash, or postal orders. We regret that we no longer accept payments by cheque

The Practice would be unable to cope with the huge workload created by the need for administration of childhood immunisations without the dedication and commitment of Midwife Practitioner Heather Bratt-Rose, RM, BSc (Hons).

The Practice would be equally unable to cope without the commitment of the four receptionists: Lynn, my wife, who is also the Practice Administrator, Jennie who is also the Practice Secretary, Sue (who joined the team in November 2006), and Carolyn (who joined us in July 2007). The term "receptionist" is in my view a demeaning term for the variety and sheer amount of work that they all do. They are all very knowledgeable, experienced, helpful, and happy to sort out queries. They are all able to provide detailed information about childhood vaccines and also general information about the practice.

My yardstick for medical practise is to assume that the patient is me, or an equivalent member of my family, and treat the patient accordingly. Some appointments will take longer than expected because of this. I will always apologise if I keep you waiting as a result of this, and the time available for your appointment will not be affected. If you wish a chaperone to be present during your medical examination, please bring a suitable adult with you.

Consultations are by appointment only and allocated on a fifteen minute basis. You do not need to make separate appointments if you have more than one problem. Appointments are usually available on the same day for urgent problems. Appointments of longer than 15 minutes are available when needed.

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At present the consultation fee is £75. Consultations which exceed 30 minutes will be subject to an additional fee of £75. If you need medication, you will be given a private prescription which can be taken to any Pharmacist. The Pharmacist will charge a fee for dispensing the prescribed medication. Drugs issued on private prescription often cost less than the NHS prescription charge.

The fees for Certification and/or examinations are those recommended by the BMA (British Medical Association) at the time. The fee for an ECG carried out at the Practice is £75. The fees for blood tests carried out at the Practice generally vary between £45 and £95, depending on the tests required. Some very specialised blood tests have more expensive fees, but we will discuss the costs with you before any tests are carried out.

The practice has full access to Private X-Ray, Biochemistry and Pathology services, private Physiotherapy, and referral to all Private Hospital Consultants and Specialists. Fees for these hospital based services are normally covered by Private Medical Insurance, when you have been referred by this Practice. Completing Insurance Claim Forms will incur a charge at the standard BMA rate. At present, fees for primary care (medical care outside hospital) are rarely covered by Private Medical Insurance.

Currently the practice is administering a large number of childhood vaccines. The all inclusive fee for each vaccine is currently;

- Measles-----£110
- Rubella -----£110
- Chicken Pox-----£125
- Pneumovax ----- £85
- Meningitis C ----- £85

Fees for other vaccines are available on request.

Fees for vaccines are subject to change without notice, depending on Supplier charges. There is no registration fee payable for enrolment of a child to receive a course of vaccines.


Enrolment does **not** commit a parent to taking up the vaccines for their child. Fees are payable only when a vaccine is administered.

We do NOT ask for pre-payment for vaccines. A fee is not charged for appointments cancelled or postponed.

All parents enquiring about, or making an appointment for, administration of childhood vaccines are sent a complementary detailed vaccine information pack.

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Further information and / or updates are also available on the Practice Website:
www.drjohnoakley.co.uk

We also welcome enquiries by e mail, telephone, or by post; there is no charge for this service.

The single antigen vaccines for Measles, Mumps and Rubella do not have a licence for general use in the UK. However each vaccine is imported under permit from the Medicines and Healthcare products Regulatory Agency (MHRA) on a “meet the special needs of an individual patient basis”. Permission is obtained to import a vaccine for a named patient, to meet the special needs of that patient when an equivalent single vaccine is not available within the UK.

I always encourage patients to contact me if they think they may be experiencing side-effects as a result of prescribed medication or an administered vaccine. There is no additional fee for any advice or alteration in treatment as a result of this.

If you should ever have any questions, comments or complaints about your medical treatment here, PLEASE do not hesitate to contact me or Mrs Lynn Oakley in person, by telephone or by letter. We will always respond. In the event of a complaint not being resolved within the practice, you have access to the Care Quality Commission at the address below. There is also an independent review procedure available via the Independent Doctors Forum (IDF).

The General Medical Council (GMC) has recently introduced Regulations for Continuing Medical Education and the quality of performance of all medical doctors. Every Doctor now has to provide evidence at regular five yearly intervals to ensure that he/she remains fit to practise. This is called Revalidation. Every Doctor is also required to undergo an annual Appraisal to ensure that he/she is providing patient care and treatment of a sufficiently high quality so that he/she can meet the standards for Revalidation.

This is an ongoing process to protect patients from underperforming doctors. I will provide summaries of my performance if requested. Part of this process involves a patient survey, carried out annually. I hope you will find time to complete the short questionnaire if requested. Comments about specific or general aspects of the Practice are always helpful and we welcome them at any time.

I aim to provide medical care of a quality that exceeds the standards of Good Medical Practice as laid down by the GMC.

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Private Medical Practices are now regulated by the Care Quality Commission

This Practice's Registration with the Care Quality Commission:
Certificate no: P030002014 (Previously Healthcare Commission)
Initial Registration date: 18th May 2004
Registration no: 0000040328

Further details are available at: www.carequalitycommission.org.uk

Care Quality Commission
CQC National Correspondence
PO Box 1258
Newcastle upon Tyne NE 99 5AU
Tel : 03000 616161

Independent Doctor's Forum
27 Nesta Road, Woodford Green
Essex IG8 9RG
Tel: 0208 505 6995
www.theidf.org

Date Issued: 23rd July 2009
Review Date: 23rd July 2012

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